

At FPL, we can power your home for an entire day for about the price of a cup of coffee. In fact, our bill is 24 percent lower than the average of all other Florida utilities. So you can enjoy your morning coffee knowing that we'll keep working to give you the most reliable energy and the lowest bill in the state. Visit **www.FPL.com/ChangingTheCurrent** to see how we're changing the current for you.



Preventing lightning from zapping your reliable service

We're always working to ensure that when you flip the switch the lights come on. That means finding ways to prevent lightning from causing flickers and outages, or damaging the equipment that brings electricity to your home.

Within FPL's Lightning Lab, our engineers conduct ongoing research to help defend the electric system against this powerful force of nature. The team creates high-voltage electrical impulses to test the performance of electric equipment. Experimenting with simulated lightning enables researchers to gather detailed data and find ways to prevent future service issues.

This work, all part of our ongoing commitment to providing reliability that's among the best in the nation, is especially important here in Florida – the lightning capital of the nation.

Visit www.FPL.com/lightninglab to see inside our Lightning Lab.





Generators can come in handy when severe weather causes a power outage. If a generator is part of your storm plan, here's how you can make sure it's ready and safe:

- » Test, maintain and repair your generator as needed.
- » Purchase enough fuel for the remainder of the hurricane season.
- Never run generators inside, or in a garage
 – and keep them away from any open windows.
- » Follow the manufacturer's operating instructions.

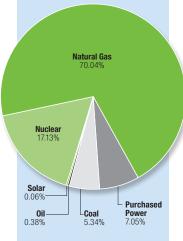
Don't connect your generator directly to your wiring without the assistance of a licensed electrician. Power could "backfeed" into utility lines, severely injuring or killing a neighbor or crew members working to restore power.

Visit **www.FPL.com/storm** to learn more ways to stay safe this storm season.

Did you know?

We use mostly clean, American-produced fuel sources to generate the electricity you use in your home. Our fuel choices also help us as we work to keep electric bills the lowest in the state.

Fuel mix & purchased power



Sources of electricity generation for the 12 months that ended on May 31, 2013



Arm yourself with information to avoid scammers

FPL employees can be in your neighborhood for a variety of reasons - from teaching families to save energy to working to maintain your reliable service. Unfortunately, we occasionally hear reports of people pretending to work for FPL in order to scam our customers.

That's why we're making sure you know how to protect yourself by sharing a few of our "do's" and "don'ts." First, all FPL employees "do" carry a photo identification badge. Even contractors working for FPL have a contractor badge or can provide a work request number and an FPL supervisor name and number.

It's also important to know that we "don't":

- » Come into your home without making arrangements ahead of time.
- » Solicit personal information over the telephone, unless you initiated the contact.
- » Send emails threatening to close your account if you do not provide personal information.
- » Send employees to your home offering cash refunds on deposits.

If you're ever in doubt or suspect a scam, please let us know by going to www.FPL.com/contact or calling the customer service number on your bill.









Connect with us

Find the latest tips, news and updates online at:

www.facebook.com/FPLconnect www.twitter.com/insideFPL

www.FPLblog.com www.youtube.com/FPL

Ask the **Energy Expert**

To submit a question on any energy-related topic or to comment on this one, please visit www.FPL.com/ asktheexpert.

Is it more economical to turn the A/C up during the day and down at night, or leave it at the same temperature all day?

– Question via Facebook

The urban myth that you should leave your thermostat at the same temperature all the time has been around for decades.

The truth is, it takes a lot of energy for your air conditioner to run all day, maintaining an inside temperature that's significantly lower than the outside temperature. On the other hand, if you set your thermostat higher in the morning, the unit will run less throughout the day, which will help you save money on your electric bill. Even if the air conditioner has to catch up when you bring the temperature back down later. it is still more economical to keep your thermostat set higher during the day.

Read our Ask the Energy Expert blog at www.FPLblog.com/ ACsettings to learn more, including how to avoid one bedtime habit that may be costing you.

ENERGY NEWS | AUGUST 2013

Energy independence is now closer than ever



We demolished our 1960s-era Port Everglades Power Plant last month to pave the way for a clean energy center that will run on 35 percent less fuel and use low-cost American natural gas. You



can watch the demolition and learn how it will help to keep your bill low for years to come. Just visit **www.FPL.com/watchdemo** or scan this QR code with your smart device.

Stay informed after a storm by email

Sign up for our monthly eNewsletter to get money-saving tips and hurricane updates straight to your email inbox. As a subscriber, you'll receive important status updates and restoration news after a major storm. Just go to www.FPL.com/news and click on eNewsletter to sign up.





Say goodbye to summer bill fluctuations

With summer in full swing, FPL Budget Billing® makes it easier to manage your monthly expenses by reducing bill fluctuations. While not a savings plan, this program evens out your annual energy costs so you pay approximately the same amount each month. Visit www.FPL.com/resbb to enroll in this free program today.

FPL Energy News is published by Florida Power & Light Company P.O. Box 14000, Juno Beach, FL 33408

